Cornell University – Department of Campus Life
Cornell Dining Contract
Terms and Conditions: 2015-2016

The following terms and conditions of the Cornell University Department of Campus Life and CORNELL DINING CONTRACT apply to all meal plan and debit meal plan participants. By using your plan card and participating in the dining program, you agree to accept all of the terms, conditions, and restrictions of the Cornell Dining Contract and any revisions to it that may be made from time to time.

Meal Plan Enrollment

The Cornell Dining Contract is a legally binding contract and cannot be altered or modified without the prior consent of Cornell Dining. The Cornell Dining Contract is valid for the entire academic year and becomes binding when you sign the Dining Application. You will be billed once in the fall semester and again in the spring semester for the meal plan you choose. Meal plan charges are prorated weekly. If you apply for meal plan membership after the first week of meal plan service, you’ll be charged a prorated amount as of the week your meal plan enrollment begins. Students living in Alice Cook House (Boldt Tower, Boldt Hall/University House, North Baker Hall, Baker Tower, Cook House, 122 McGraw Place, 625 University Avenue), Carl Becker House, Hans Bethe House (includes McFadden Hall), William Keeton House, or Flora Rose House (includes Founders Hall, Lyon Hall, Mennen Hall, and South Baker Hall), in 2015-16 are required to enroll in one of the Cornell Dining meal plans designated specifically for the House System buildings. You will be automatically enrolled in the House Traditional Plan if you have signed a housing contract but have not selected a house meal plan by June 1, 2015.

Meal Plan Week

The meal plan standard week begins on Thursday and ends on Wednesday. Your meal plan weekly meal balances are reset on Thursdays. Short weeks will be prorated accordingly. All You Care To Eat service is provided in the ten residential meal plan dining rooms (North Star; Robert Purcell Marketplace Eatery; Risley Dining; Okenshields; Jansen’s Dining Room in Hans Bethe House; 104West; Cook House Dining Room; Becker House Dining Room; Keeton House Dining Room; and Rose House Dining Room).

Administrative Fee.

A nonrefundable $50 administrative fee is charged upon enrollment and once each academic year. Your plan membership card and privileges are nontransferable; you cannot use your plan to obtain food or drink for others, except when using your plan’s bonus meal privileges for guests.

Execution of the Cornell Dining Contract is not a commitment of admission to or continued enrollment in Cornell University.

Meal Plan Program Schedule

Opening and Closing Dates.

Meals served fall semester 2015 begin with lunch on August 21, 2015 and end with lunch on December 18, 2015. Meals served spring semester 2016 begin with dinner on January 21, 2016 and end with lunch on May 25, 2016. The meal plan program does not cover Cornell’s recesses for fall break, Thanksgiving, winter intersession, February break or spring break. Big Red Bucks (BRBs) can be used during these recess periods.

Scheduling.

Campus Life reserves the right to modify dining program hours of operation as demand dictates. Campus Life will make every reasonable effort to continue dining services during periods of weather emergency, power shortages, union actions, and similar circumstances.

Changes, Cancellations and Refunds

Plan Changes.

The deadline dates for reducing your meal plan are September 1, 2015 for the fall semester and February 10, 2016 for the spring semester. You can add or upgrade a meal plan at any time. You can make changes online at dining.cornell.edu or at the Campus Life Housing & Dining Contracts Office, 206 Robert Purcell Community Center, Monday-Friday between 8:30 a.m. and 4:30 p.m. (you will need your Cornell ID card). Meal plan changes are prorated on a weekly basis. For debit meal plans, the unused balance of your old plan will be refunded, and you’ll be charged the minimum required amount for your new plan. There is no penalty for changing meal or debit plans.

Students who join and move to fraternities during the spring semester cannot cancel meal plans, but are permitted to change to a similar or smaller meal or debit meal plan. Such change requests must include written verification from the Office of Fraternity and Sorority Affairs.

Students who move to University Cooperative Housing cannot cancel meal plans, but are permitted to change to a similar or smaller meal or debit meal plan.

Cancellation.

The deadline for canceling your meal or debit plan is September 5, 2015. Exception: Students who enroll in a meal or debit meal plan at the beginning of the spring semester can cancel through February 10, 2016. Residents of Alice Cook House, Carl Becker House, Hans Bethe House, William Keeton House, or Flora Rose House cannot cancel their House Meal Plans. Students transferring out of Alice Cook House, Carl Becker House, Hans Bethe House, William Keeton House, or Flora Rose House during the 2015-16 contract year must select a comparable meal plan. Students can cancel their meal plan at the Campus Life Housing & Dining Contracts Office, 206 Robert Purcell Community Center, Monday-Friday between 8:30 a.m. and 4:30 p.m. (you will need your Cornell ID card). All meal plan refunds are prorated on a weekly basis; all debit meal plan refunds are based on usage.

Change in status.

Fall semester registered students currently enrolled in a meal or debit plan who either will not be attending Cornell during the spring semester or will be attending a Cornell program away from Ithaca must notify the Campus Life Housing & Dining Contracts Office, 206 Robert Purcell Community Center, by December 1, 2015, of their upcoming change in status to avoid being billed for spring-semester dining charges. Big Red Bucks (BRBs) balances are not refundable and must be used by the end of the fall semester.

Leaves. You can terminate your contract without penalty if you are granted a medical withdrawal or a required academic withdrawal or leave. You must pay for meal plan service used through your leave posted date or last usage date, whichever is later.

Refunds. Refunds are calculated on the basis of the number of serving weeks remaining in the semester. New York State tax law prohibits credits for meals missed during the contract period for any reason, including, but not limited to, academic scheduling, extracurricular activities, religious restrictions, special dietary needs, or the temporary closing of the dining units. Refunds will be made to your bursar account.

Billing. You are required to pay for the meal plan for which you are billed, within the specified time, even if you later change your meal plan. Charges or credits resulting from such changes will appear on your bursar statement after the change. Finance charges resulting solely from meal plan changes will not be adjusted or refunded. Contract charges and penalties will be charged to your bursar account. The Office of the Bursar’s policies on payment of the finance charge for late payments and other penalties for failure to make proper payments apply, except where otherwise modified by the Terms and Conditions of this Cornell Dining Contract.

Contract Adjustments

This Cornell Dining Contract is drawn with due regard to New York State law, and your signature indicates acceptance of the obligations under New York State law. Cornell University reserves the right to adjust meal plan rates before or during the contract period by action of the Board of Trustees.

Use of the Identification Card.

Your plan membership card is your Cornell photo ID card validated for the plans in which you are enrolled. To enter a dining unit, you must let the door-checker mechanically scan your ID card. One meal will be deducted from your plan’s weekly meal balance upon each entry into a dining room. Campus Life reserves the right to have an employee inspect ID cards at any time and to request other appropriate identification.
Lost Cards. If you lose your Cornell ID card, you must report the loss immediately to the Office of the University Registrar. To protect your membership in meal, debit, and laundry plans, you can flag your card online as lost at dining.cornell.edu. You can continue to use your meal or debit plan by reporting the loss of your ID card to the Campus Life employee who checks cards as you enter a dining unit. If you need temporary access to your meal plan, visit any Cornell Dining location or the Housing & Dining Contracts Office to request a ‘lost card voucher.’ You may use this voucher to charge meals and dining purchases to your account. Vouchers are valid for three days from the time of issue. A one-time charge of $5.00 will be billed to your bursar account for use of a lost card voucher.

Contract Termination
If your contract is terminated due to violation of these Terms and Conditions or disciplinary action by Campus Life and/or Cornell University in accordance with university policy and the Campus Code of Conduct during the semester, you will receive no refund of any meal plan charges that have been billed or are scheduled to be billed for the current semester.

Theft
Meal plan or debit meal plan members apprehended for theft of food or property, allowing another person to use their meal card, or any other attempt to defraud may be fined and/or removed from the dining program for a one-year period if found guilty by Cornell University’s judicial system. You cannot take food out of the dining room after each meal except one piece of fruit, one cookie, or one ice cream item. Cornell Life reserves the right to inspect any packages, coats, bags, purses, et cetera, brought into the dining areas. All inspections will be done in a reasonable manner (as determined by Campus Life) and in compliance with all applicable Cornell policies. Refunds will not be given for mandatory terminations. Penalties assessed for breach of contract are independent of those that may be imposed by the Office of the Judicial Administrator.

Conditions of Meal Plan Participation

Servings Policy. The meal program operates under federal law, which restricts the number of servings of all foods and beverages. It is your responsibility to take only what you can reasonably eat at each meal (All You Care to Eat policy). Campus Life reserves the right to limit the number of servings at special-event meals. Food is intended to be consumed on the premises. In the residential meal plan dining rooms, the food you select must be eaten in the dining area.

Other Restrictions.
1. Smoking is not permitted in Cornell University dining units.
2. Alcoholic beverages cannot be brought into a dining unit.
3. Students are responsible for returning their plates and dishes to the designated return area.
4. Shirts and shoes are required in all dining units.
5. Use of in-line skates (e.g., Rollerblades) is not permitted in dining units.
6. No animals except service dogs are allowed in dining units.
7. Campus Life is not responsible for personal belongings brought into or left in dining units.
8. Photographic equipment cannot be used in a dining unit unless authorized in advance by the dining unit manager.

Meal Plan Options and Debit Meal Plans
Please go to dining.cornell.edu for a complete description of all meal plans and debit meal plans. If you do not have access to the Internet, please contact the Campus Life Housing & Dining Contracts Office to obtain descriptions of meal plans and pricing information.

Big Red Bucks (BRBs). When you enroll in a meal plan, you will be issued a minimum required amount of Big Red Bucks (BRBs) in a declining-balance account that is accessed with your Cornell ID card. You can purchase additional BRBs during the semester by depositing additional money in your BRB account (each BRB equals $1). BRBs can be used only for food purchases. You can use BRBs to purchase your own meals at any Cornell Dining location, but not to purchase meals for guests. Any debit balance in your account carries over only from the fall semester to the spring semester. The entire balance in the account must be used by May 25, 2016. BRBs are not transferable and are not refundable except upon cancellation of meal plan membership.

Debit Meal Plans. Debit meal plans are limited to students who do not live in Campus Life housing and are not enrolled in a meal plan. (Exception: Cascadilla Hall, Sheldon Court, Schuyler House, 13 South Avenue, and 112 Edgemood residents can enroll in the Collegetown Debit Plan.) Any debit balance carries over only from the fall semester to the spring semester; any unused dining room admissions do not carry over. You will be automatically billed for each semester’s initial deposits. Any remaining BRB balance must be used by May 25, 2016. The Graduate Student Meal Plan is limited to graduate students and Executive Choice meal plan is limited to students of the Johnson School of Management. The Graduate Student Meal Plan and Executive Choice meal plans do not have an administrative fee.

Bonus Meals. Each semester, meal plan members (except those enrolled in debit plans: Collegetown Debit Plan, Dining Dollars, Bear Bucks, Graduate Student Meal Plan, Just Bucks) can use their bonus meal passes to purchase meals in the residential meal plan dining rooms for guests accompanying the member. Bonus meals cannot be used for members’ own meals, or in Cornell Dining’s cash-purchase facilities, or for Shabbat, holiday, and special meals in 104West!

House Bag Lunches. House bag lunches are available only to House Meal Plan subscribers. This service is available only when classes are in session, and is not available during weekends, holidays, study or exam weeks. Bag lunches must be ordered at your House dining room door checker station using the order form, and placed by 12pm the day prior to pick up. Bag lunches must be picked up at the Rose House Dining Room between 8:00am and 10:00am, Monday through Friday. You must present your Cornell ID to the Rose House Dining Room door checker who will charge your meal plan for one meal (bag lunch). You will not be permitted to use another meal in the All You Care to Eat dining rooms for that meal period. If you fail to pick up an ordered bag lunch on three separate occasions, you will no longer be permitted to participate in the House Bag Lunch program.

 Sick Trays. Sick trays are available if you are ill and unable to come to a dining unit for a scheduled meal. Sick trays can be picked up at any residential meal plan dining room at breakfast, lunch, or dinner. Any individual can bring your meal plan card (and his or her Cornell ID card) to the dining unit to pick up a sick tray meal for you. One meal will then be deducted from your plan’s weekly meal balance. You will not be permitted to use another meal in the All You Care to Eat dining rooms for that meal period.

Box Meals. If you are not able to eat a particular meal plan meal in a dining unit, you can order and pick up a box meal at a residential meal plan dining room. To order a box meal breakfast, lunch, or dinner, present your meal plan card to that dining room’s door-checker at least 24 hours before you want to pick up the meal. One meal will then be deducted from your plan’s weekly meal balance. You will not be permitted to use another meal in the All You Care to Eat dining rooms for that meal period.

City Bucks. This declining-balance account, accessed with your Cornell ID card, can be used only to purchase food for you and/or your guests at participating off-campus food service establishments. Persons 21 years of age and older can use City Bucks to purchase alcohol. It is the responsibility of merchants to follow all applicable laws regarding the sale of alcohol in New York State. City Buck purchases are subject to New York State sales tax. Deposits can be made online at dining.cornell.edu. City Bucks are nontransferable and cannot be used to purchase tobacco products or lottery tickets. All financial disputes involving a City Bucks purchase must be addressed to the vendor within two weeks from the date of purchase; the original receipt must be presented. Your account will stay open until you are no longer registered with Cornell.

By using your plan card and participating in the dining program, you agree to accept all of the terms, conditions, and restrictions of the Cornell Dining Contract and any revisions to it that may be made from time to time.

These Terms and Conditions, the Dining Application, and the Cornell Dining Brochure make up the Cornell Dining Contract. This Terms and Conditions document is the controlling document of the Cornell Dining Contract.